ACH Payment Notification of Change (NOC)

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To review your NOC updates, go to **Reports** and select *Notifications of Change*.

Notifications of Change, or NOCs, occur when a bank approves an ACH transaction but wants any subsequent transactions between your account and your customer's account to contain updated information. That updated information is contained within the NOC.

If a bank returns an NOC for one of your transactions, your merchant account will still be funded for the transaction. Still, you may need to take action to update your customer's information. You can view the available actions for an NOC in our <u>ACH Payment Review NOCs</u> article.

NOCs do not contribute to ACH Return Rates and are non-financial.

NOC Code	Description
C01	Corrected Account
C02	Corrected Routing
C03	Corrected Routing and Account
C04	Corrected Name
C05	Corrected Tran Code
C06	Corrected Account and Tran Code
C07	Corrected Routing, Account, and Tran Code
C08	Corrected Foreign Routing
C09	Corrected Individual ID Number
C10	Corrected Company Name
C11	Corrected Company ID
C12	Corrected Company Name and Company ID
C13	Addenda Format Error
C61	Misrouted Notification Of Change
C62	Incorrect Trace Number
C63	Incorrect Company Identification Number
C64	Incorrect Individual Identification Number
C65	Incorrectly formatted Corrected Data
C66	Incorrect Discretionary Data
C67	Routing Number not from Original Entry Detail Record
C68	DFI Account Number not from Original Entry Detail Record
C69	Incorrect Transaction Code