

Using Webhooks with Qualpay Plugin for WooCommerce

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Use Qualpay's [webhooks](#) to keep your WooCommerce orders up-to-date with the latest transaction statuses. You will need to retrieve your webhook secret from the Qualpay Merchant Manager and paste it into your WooCommerce plugin configuration page for the Qualpay plugin.

To add webhooks to either your [sandbox](#) or [production](#) Qualpay account:

1. Log into your WooCommerce administration site.
2. Go to the **WooCommerce Plugins** page.
3. Click **Settings** under the Qualpay plugin.
 1. A unique webhook notification URL will be generated and displayed.
4. Copy this URL to enter into the [Notification URL](#) field within the Qualpay Merchant Manager.
5. Go to **Qualpay Merchant Manager** to [create and configure your webhooks](#).
6. Ensure that the specific [Qualpay webhook](#) events listed below are enabled to use with the WooCommerce plugin:
 - **Transaction_status_updated**: this webhook will keep the order status up-to-date with information on settled transactions from Qualpay.
 - **Qp_manager_void_success**: If you [void](#) a transaction in Qualpay Manager, your WooCommerce order status will change to Void.
 - **Qp_manager_refund_success**: If you [refund](#) a transaction in Qualpay Manager, your WooCommerce order status will change to Refunded or Partial Refund.
 - **Qp_manager_capture_success**: If you [capture](#) a transaction in Qualpay Manager, your WooCommerce order status will change to Captured.
 - If you are processing recurring payments, enable the **Subscription_payment_success** webhook. This webhook indicates that the [recurring](#) charge to the cardholder was successful, and your WooCommerce order status will change to Captured.
7. Go back to your WooCommerce administration site and paste the Qualpay Webhook key in the *Webhook Secret* field for the Qualpay plugin.
8. Click **Save Changes**.

Testing Your Qualpay Webhooks

Now that you have added webhooks to your Qualpay account, you can [test the webhook event](#):

1. [Process](#) an order from the web store.
2. Log in to your [sandbox](#) or [production](#) Qualpay account (depending on which environment you are testing).
3. Click **Transactions**.
4. Locate the processed transaction.
5. Issue a [Void](#), [Refund](#), or [Capture](#) this transaction by clicking on the [Transaction Detail](#), then click one of the **Action** buttons on the right.

Once the transaction is voided, refunded, or captured, verify that the order status has been updated in WooCommerce:

1. Log in to your WordPress administration site.
2. Click **Orders**.
3. Locate the updated order in the **Qualpay Merchant Manager**.
4. Compare and verify that the status has been updated on the **WooCommerce Orders** page.

Note: Once a transaction is voided, refunded, or captured from the Qualpay Merchant Manager, the order status may take 5 minutes to update in WooCommerce.

[Click here](#) for information on reconciling WooCommerce Orders and Qualpay transactions.
