

Qualpay Disputes Management Webinar - September 2018

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In this live webinar recorded on September 25, 2018, Qualpay's Senior VP of Product Penny Townsend, Operations Manager Terri Bunnis, and Disputes Manager Anita Eklove take you on a journey through the ins and outs of managing customer disputes.

This video will cover topics ranging from: What is a dispute, how to respond to an inquiry, using Qualpay's Dispute Dashboard, and best practices. Also included is a live demonstration of the Qualpay Manager. We visually walk you through the process, providing a better understanding of this powerful tool and how it can be leveraged to benefit to you!

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You can download a copy of the presentation used in the webinar [here](#).
