Account Updater Report

Go to **Reports** and then select *Account Updater Report*.

The Account Updater report is available for accounts that have signed up for the product.

> Note: If you do not currently have access to the **Account Updater** report but would like access, please see the administrator for your account.

Your account updater results will include new expiration dates, new account numbers, and any account status changes. Account Updater will harvest all existing cards once a month, based on the configured day of the month, and send a request for updated information to the card brands for the harvested cards. Select a row from the summary to see the request detail. A definition of the column headings is located below for the summary and the detail. You can also find a list of Account Updater Reason Codes below.

Account Updater Summary

Reporting Field	Description
Request ID	A unique identifying ID of an Account Updater harvest run.
Request Date	Date updates were requested from the card brands.
Status	Queued - harvested, in the process of retrieving updates from the card brands. Completed - updates received from card brands and records in Qualpay are updated.
Harvest Source	Where the cards are harvested from, either Card Vault or Customer Vault.
#Requests	The number of cards sent to the card brands' Account Updater service for updates.
#Responses	The number of cards that received responses.
#Matches	The number of cards that were updated by this request. Merchants will be billed for the number of matches.

Account Updater Request Details

Reporting Field	Description
Request Date	Date updates were requested from the card brands.
Response Date	The date the response was received from the card brands' Account updater service.
Old Card Number	The first 6 and last 4 numbers of the original card number.
New Card Number	The first 6 and last 4 numbers of the new card number, if the card number has been updated.
Old Expiry Date	Original expiration date.

Reporting Field	Description
New Expiry Date	New expiration date if the expiration date has been updated.
Reason Code	The reason code returned with the request. Will be present for both matches and non-matches. See below for a complete list of reason codes.
Billable	Yes - You will be charged for the update on your monthly Qualpay Statement. No- You will not be charged on your monthly Qualpay statement. See below for a complete list of reason codes with billable status.
Card ID	A unique identifier. It is used to identify the card instead of using a full card number.

Account Updater Reason Codes

Reason Code	Description	Billable
200	Valid account, no update	No
201	Account Expiration Date Updated	Yes
202	Account Number Updated	Yes
203	Account is Closed	Yes
204	Contact Cardholder	Yes
206	No Match	No
315	Invalid Expiration Date	No
320	Invalid Account Number	No
329	Invalid Card Type	No