## Transaction Types

Qualpay supports various transaction types via third-party payment gateways, Qualpay Virtual Terminal, Qualpay Payment Gateway, Qualpay Checkout, Qualpay Recurring Billing, and Qualpay Invoicing. Based on the lifecycle of a specific transaction processed by Qualpay products, certain follow-on transactions can be initiated from the transaction detail in the Actions. Follow-on transaction types include a refund or partial refund, void, and capture or partial capture. The table below lists the definition associated with each transaction type.
$\left.\left.\begin{array}{|l|l|}\hline \text { Type } & \text { Details } \\ \hline \text { Authorization } & \begin{array}{l}\text { An authorization is used to send cardholder data to } \\ \text { the issuing bank for approval. An approved } \\ \text { transaction will remain open until it expires or a }\end{array} \\ & \text { capture message is received. The Qualpay Payment } \\ \text { Gateway, Qualpay Checkout, and Qualpay Virtual } \\ & \text { Terminal support an authorization transaction. }\end{array}\right\} \begin{array}{ll} & \text { A verify transaction is used to send cardholder data } \\ \text { to the issuing bank for verification. Use this }\end{array}\right\}$

| Type | Details |
| :--- | :--- |
| Refund | A refund allows a credit to be processed for a <br> previously settled transaction. It is typically limited to <br> the original authorization amount, a lesser amount, <br> or, in some cases, multiple partial refunds up to the <br> original transaction amount. The Qualpay Payment <br> Gateway and Qualpay Virtual Terminal both support <br> a partial or full refund transaction. |
| Credit | A credit is a standalone transaction that does not <br> reference a previous sale. The Qualpay Payment <br> Gateway and Qualpay Virtual Terminal both support <br> a credit transaction for the first 30 days of activation, |
|  | and then for security purposes, the feature is <br> disabled and hidden. To request access to credits <br> after the first 30 days, contact Qualpay. |
| Force | A force is a transaction used when a voice <br> authorization code is required. The Qualpay |
|  | Payment Gateway and Qualpay Virtual Terminal both <br> support a force transaction. |

