

Transaction Statuses

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Qualpay tracks the status of a transaction for ease of reconciliation and research. The status of a transaction relates to the [transaction type](#). To view the transaction status, visit [Transactions](#). The table below lists the definitions associated with each transaction status.

Status	Details
Authorized	The credit card authorization request was processed successfully. This status can be updated to <i>Captured</i> or <i>Voided</i> .
Verified	The credit card verification request was processed successfully.
Captured	The credit card authorization was captured successfully. This status will be updated to <i>Settled</i> once the batch the transaction is associated with is complete.
Settled	The transaction has been settled by Qualpay. This status will be updated to <i>Deposit Sent</i> once the batch, the transaction is associated with is complete.
Settled (No Funding)	This transaction is processed via a direct relationship with American Express or Discover. The relevant card brand is responsible for funding this transaction, and you will not see this amount included in your Qualpay deposit.
Deposit Sent	An ACH deposit that includes this transaction has been posted to your depository account.
Declined	The transaction was declined by the issuer. View the complete list of decline codes for Qualpay products.
Failure	The transaction request failed within Qualpay. View the complete list of reason

Status	Details for Qualpay products.
Voided	The transaction has been voided and an authorization reversal sent to the issuing bank.
Auto Voided	An authorized transaction, not captured within 45 days is automatically voided by the Qualpay system.
Held	The transaction was held by Qualpay due to suspicious activity or unauthorized transaction. Please contact Qualpay to discuss.
Cancelled	A previously held transaction by Qualpay was cancelled due to suspicious activity or unauthorized transaction. Please contact Qualpay to discuss.
Rejected	The was transaction rejected by the card brands. Qualpay will retry the transaction. Please contact Qualpay to discuss