Customer Vault Overview

Last Modified on 05/21/2019 11:45 am PDT

The Qualpay Customer Vault is designed for you to securely store customer data and minimize the costs, resources, and hassles associated with <u>PCI DSS</u> compliance. <u>Create a customer</u> record and store a customer's <u>preferred payment</u> information with Qualpay, and save time on re-entering the entire payment information again during transactions. If you store a credit card, you can <u>verify</u> the card and ensure that the credit card number provided is associated with a valid, open account. You can verify any currently stored credit card at any time.

<u>Make a payment</u> directly from a customer record and <u>view all transactions</u> associated with that record. Easily <u>search</u>, <u>edit</u>, <u>add a shipping address</u>, or <u>delete</u> a customer record. We support you <u>adding</u>, <u>viewing</u>, or <u>searching</u> comments, which are viewable only by you. To make sure you can track any changes to a customer record you can view the <u>customer change history</u>.

Pair the Customer Vault with the <u>Qualpay Account Updater</u> service to automatically check and update your customers' expired, closed, or reissued credit cards. The service supports Visa, MasterCard, Discover, and American Express. Use Account Updater to keep all of your customer credit card data up-to-date, so that you minimize the number of declines received for repeat customer transactions due to expired cards, closed accounts and reissued cards.