## Resume A Subscription

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Go to **Subscriptions** and then select *Paused* status from the Subscription Summary table.

If you have updated your customer's default card information or have received a new card number from Qualpay's Account updater, you can resume a suspended subscription to continue with scheduled billing. You can update the default card for the customer by going to **Customers** and updating the card. When you resume a subscription, your customer will be billed for all of the previously missed payments within 60 days of the subscription being suspended. Be aware of the fact that if you are resuming after a few missed cycles, the customer will be charged for all the missed billing instances on a single day. To resume a subscription, follow the steps:

- 1. Click on the Subscription you want to resume.
- 2. On the Subscription Details page, click *Resume Subscription* under Actions.
- 3. Confirm that you want to Resume the subscription by clicking *Ok*.