

# Dispute Notification Email

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The Qualpay administrator, by default, will receive a dispute notification email. Additional users can be added to receive dispute notifications via the [Notifications](#) page. The notification contains new dispute cases as well as any cases that have changed status in the last 7 days. The notification will prompt the reader to view the detail of the disputes by logging into Qualpay Manager and viewing the [Dispute Dashboard](#).

*Note: If you do not receive **Dispute Notifications** and would like access, please see your account's administrator.*

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