

# Contacting Qualpay

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Qualpay's Customer Support team is available Monday through Friday, 6 AM to 4 PM Pacific Time\*.  
Qualpay's Sales team is available Monday through Friday, 9 AM to 5 PM Pacific Time\*.

## Chat with us:

Customer Support Team: <https://www.qualpay.com/>

## Email us:

Customer Support Team: support@qualpay.com

Sales Team: sales@qualpay.com

Risk Department: risk@qualpay.com

## Call us:

For the Customer Support Team: 1-844-282-0888

For the Sales Team: 1-877-222-7677

*\*Qualpay offices are closed on the following Federally observed holidays:*

*New Year's Day*

*Martin Luther King, Jr. Day*

*Presidents Day*

*Memorial Day*

*Independence Day (4th of July)*

*Labor Day*

*Columbus Day*

*Veterans Day*

*Thanksgiving Day*

*Christmas Day*

