

# Transaction Detail

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The **Transaction Details** view is accessible from a variety of reports including the [Transactions](#) menu option, and from **Reports**: [Pending Transactions](#), [Batch History](#), [Settled Transactions Lookup](#), and Dispute History. The view provides an up to date [status](#) of a transaction.

The view is broken into four parts:

**Section 1:** Provides a lifecycle diagram view of a transaction status. The color of each icon is *orange* when a stage is still in process, and *green* when the stage is complete. The stages of a transaction are: *Authorized*, *Settled*, *Deposit Sent*, *Refunded*, *Disputed*, and *Adjustments*. A transaction may not complete all of the stages.

**Section 2 - Summary:** Provides at-a-glance important data for a transaction. View the [Transaction Detail Summary](#) table for a definition of the labels.

**Section 3 - Actions:** Actions are available to the right of the Summary. The action options are only available for transactions processed through [Qualpay Virtual Terminal](#), [Qualpay Payment Gateway](#), [Qualpay Checkout](#), [Qualpay Recurring Billing](#), and [Qualpay Invoicing](#). Which actions are available depends on what stage a transaction is in. [Void](#) and [Capture](#) are available for Authorized transactions with an *Authorized* status and [Void](#) is available for transactions with a *Settled* status. For transactions with the status of *Deposit Sent*, a [Refund](#) action is available. Regardless of the transaction status, you can always select **View Receipt** to print or email receipts to additional recipients.

**Section 4 - Transaction Lifecycle Status Data:** Note that the color of the tabs is *orange* when a stage is still in process and *green* when the stage is complete. The stages of a transaction are: *Authorized*, *Settled*, *Deposit Sent*, *Refunded*, *Disputed*, and *Adjustments*. The tabs in this section provide a view of the associated data:

**Authorized tab:** Displays the authorization transaction data. View the [Transaction Lifecycle Status Data: Authorized tab](#) table for a definition of the labels in this section. If you are processing transactions with a [Qualpay API](#), you can select and view the Transaction Log detailing the *Request URI*, *Request*, and *Response* at the bottom of the Authorized tab.

**Settled tab:** Displays the settled transaction data. View the [Transaction Lifecycle Status Data: Settled tab](#) table for a definition of the fields in this section.

**Deposit tab:** Displays the deposit information. View the [Transaction Lifecycle Status Data: Deposit tab](#) table for a definition of the fields in this section.

**Refunded tab:** Displays the refunded information. View the [Transaction Lifecycle Status Data: Refunded tab](#) table for a definition of the fields in this section.

**Disputed tab:** Displays dispute information. View the [Transaction Lifecycle Status Data: Disputed tab](#) table for a definition of the fields in this section. The table contains the Dispute Data, Original Transaction Data, and any Related Cases. The related cases provide all disputes that correlate with the original transaction.

**Adjustment tab:** Displays associated adjustments for a transaction correlated with the disputed information. View the [Transaction Lifecycle Status Data: Adjustment tab](#) table for a definition of

the fields in this section.

## **Section 2 - Transaction Detail Summary**

<b>Field</b>	<b>Description</b>
Merchant ID	Your Qualpay Merchant ID.
DBA Name	The “Doing Business As” name listed on your Qualpay Account. Primarily viewable for consolidated accounts.
Account Number	Masked account number. The format for credit cards is 123456xxxxxx1234. Format for ACH payments is xxxxxxxxxxxx1234.
Payment Type	Payment types are <i>Visa, MasterCard, American Express, Discover, or ACH payment.</i>
Source	The source of the transaction is the product originating a transaction. Options are <i>Virtual Terminal, Subscription, Qualpay Checkout, Qualpay Invoicing, Qualpay Payment Gateway, Visa Straight Through Processing, or Other.</i> “Other” is used for selecting transactions processed through a third party payment gateway, or other non-Qualpay systems.
Payment Gateway ID	Only available when processing through <a href="#">Qualpay Virtual Terminal</a> , <a href="#">Qualpay Payment Gateway</a> , <a href="#">Qualpay Checkout</a> , <a href="#">Qualpay Recurring Billing</a> , and Qualpay Invoicing. The Payment Gateway ID uniquely identifies a transaction.
Acquirer Reference Number	An 11-digit number generated by the product initiating the transaction. It is a unique number that both the acquirer and the issuer can use to identify a transaction, available after the transaction is settled. For chargeback adjustments, the acquirer reference number is used as the deposit reference number. You can use this number to search both the Dispute History and <a href="#">Transactions</a> for the correlating dispute or initial transaction.
Requestor Login ID	Only available when processing through <a href="#">Qualpay Virtual Terminal</a> , <a href="#">Qualpay Payment Gateway</a> , <a href="#">Qualpay Recurring Billing</a> , and <a href="#">Qualpay Invoicing</a> . The login name used at the time the transaction was processed.

Field	Description
Purchase ID	The purchase ID, sometimes referred to as the invoice ID, is input by you at the time of a transaction. The value may appear on the customer statement and can be used for reconciliation purposes. For third party payment gateway processing, the purchase ID is available when the transaction is settled. This value is system generated when transactions are initiated by the <a href="#">Qualpay Recurring Billing</a> engine and <a href="#">Qualpay Invoicing</a> .
Subscription ID	A unique identifier assigned to a subscription. The subscription ID cannot be modified.
Customer ID	A unique identifier assigned to a customer by you or your team. Once entered, the customer ID cannot be modified. Select the ID name to view the customer record. Customer records are available if you have enabled <a href="#">Customer Vault</a> .
Transaction Amount	The amount of the transaction in the processed currency.

#### **[Section 4: Transaction Lifecycle Status Data: Authorized Tab](#)**

Field	Description
Status	The current status of the transaction. The <a href="#">status</a> of the transaction will change during its lifecycle.
Authorization Time	The date and time the transaction was authorized.
Authorization Code	A five or six-digit number generated by the issuing bank to validate a credit card whenever it is approved for the sale of a good or service.
Authorized Amount	The authorized amount is displayed in the processed transaction currency and reduces the open-to-buy available for a customer to make additional purchases.
Currency	The currency type of a transaction.
Authorization Tran ID	Unique ID returned by the issuing bank for an electronically authorized transaction.
Authorization AVS Result	<a href="#">AVS result</a> received from the issuing bank at the time of the initial transaction.
Authorization CVV Result	<a href="#">CVV2 result</a> received from the issuing bank at the time of the initial transaction.
Authorization RRN	The Authorization Retrieval Reference Number (RRN) is a unique identifier assigned by an acquirer to an authorization.
Authorization Response Code	The response code received for a transaction. Additional <a href="#">responses</a> are supported for <a href="#">Qualpay Virtual Terminal</a> , <a href="#">Qualpay Payment Gateway</a> , <a href="#">Qualpay Checkout</a> , <a href="#">Qualpay Recurring Billing</a> , and <a href="#">Qualpay Invoicing</a> .

Field	Description
Purchasing Card Information	<p>Information is available when a transaction is processed with additional fields required for purchase cards. You can add multiple line items, and these fields do not impact the total transaction amount. The fields are:</p> <p><i>Tax amount</i> - The tax amount collected.</p> <p><i>Description</i> - Description of the product or service sold.</p> <p><i>Cost</i> - The cost per unit of the product or service.</p> <p><i>Unit</i> - The unit of measure (i.e., Gallons, Pounds, Liters, Ounces, etc.) used.</p> <p><i>Quantity</i> - The number or count of the product or service.</p> <p><i>Product Code</i> - The code used to identify a product or service within your accounting or customer relationship management system.</p> <p><i>Debit credit indicator</i> - An indicator to identify whether the credit card is a debit card (D) or a credit card (C).</p> <p><i>Commodity code</i> - A standard <a href="#">international description</a> of the overall goods or services being supplied.</p>

#### Section 4: Transaction Lifecycle Status Data: Settled tab

Field	Description
Transaction Status	The current status of the transaction. The <a href="#">status</a> of the transaction will change during its lifecycle.
Transaction Date	The date the transaction was authorized.
Settled Date	The date the transaction was settled.
Captured Amount	The amount of the transaction that was captured. This amount may be equal to or less than the authorization amount.
Batch Number	A system-generated number used to identify your batch. A batch will include all settled transactions within a clearing day. The clearing day is defined as transactions settled between the batch close time of the previous day to the batch close time of today.
Batch Status	<p>Closed - Batch has closed.</p> <p>Pending - Batch is currently being processed.</p>
Payment Gateway ID	Only available when processing through <a href="#">Qualpay Virtual Terminal</a> , <a href="#">Qualpay Payment Gateway</a> , <a href="#">Qualpay Checkout</a> , <a href="#">Qualpay Recurring Billing</a> , and <a href="#">Qualpay Invoicing</a> . The Payment Gateway ID uniquely identifies a transaction.

#### Section 4: Transaction Lifecycle Status Data: Deposit tab

Field	Description
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Field	Description
Transaction Status	The current status of the transaction. The <a href="#">status</a> of the transaction will change during its lifecycle.
ACH Status	Deposit Sent.
ACH Post Date	The date the deposit, adjustment, or fee item is sent to your deposit (DDA) account.
ACH Reference Number	A unique reference number generated for each deposit made to your checking account. For chargeback adjustments, the acquirer reference number is used for the deposit reference number. You can use this number to search both the Dispute History and <a href="#">Transactions</a> reports for the correlating dispute or initial transaction respectively.

#### **Section 4: Transaction Lifecycle Status Data: Refunded tab**

Field	Description
Transaction Status	The current status of the transaction. The <a href="#">status</a> of the transaction will change during its lifecycle.
Transaction Date	The date the transaction was authorized.
Settled Date	The date the transaction was settled.
Captured Amount	The amount of the transaction that was refunded (may be different from the original transaction amount).
Batch Status	<i>Closed</i> - Batch has closed. <i>Pending</i> - Batch is currently being processed.
Payment Gateway ID	Only available when processing through <a href="#">Qualpay Virtual Terminal</a> , <a href="#">Qualpay Payment Gateway</a> , <a href="#">Qualpay Checkout</a> , <a href="#">Qualpay Recurring Billing</a> , and <a href="#">Qualpay Invoicing</a> . The Payment Gateway ID uniquely identifies a transaction.

#### **Section 4: Transaction Lifecycle Status Data: Disputed tab**

##### **Dispute Data**

Field	Description
Control Number	The unique number associated with each dispute received. One transaction may receive multiple disputes.
Merchant ID	Your Qualpay Merchant ID.
DBA Name	The "Doing Business As" name listed on your Qualpay Account. Primarily viewable for consolidated accounts.
MCC	A Merchant Category Code (MCC) is a four-digit number listed in ISO 18245. The code is used to classify your business by the type of goods or services provided.
Dispute Type	The type of dispute.

Field	Description
Incoming Date	The date the card issuer initiates the dispute.
Account Number	Masked account number. The format for credit cards is 123456xxxxxx1234.
Payment Type	The types are <i>Visa</i> , <i>MasterCard</i> , <i>American Express</i> , or <i>Discover</i> .
Card Brand Reference Number	A reference number assigned by Visa and Discover to identify a dispute case throughout its lifecycle.
Issuer Reference Number	A reference number assigned by the issuing bank to identify a unique dispute. For Discover, the Issuer Reference Number and the Card Brand Reference Number are the same. This number is only available for American Express disputes when the dispute type is a Retrieval.
Dispute Amount	The amount that is being disputed (may be different than the original transaction amount).
Dispute Status	The status of a dispute.
Dispute Status Date	The date the current status was applied to a dispute.
Reason Code	Explains the reason for a dispute.
Warning Bulletin	A warning bulletin indicates that the credit card number is on a list of cards that are reported stolen, canceled, or compromised in some way. A “Yes” indicates that this card was included in a Warning Bulletin.

#### Original Transaction Data

Field	Description
Transaction Date	The date the transaction was authorized.
Original Account Number	Masked account number. The format for credit cards is 123456xxxxxx1234.
Batch Number	A system-generated number used to identify your batch.
Transaction Amount	The amount of the transaction in the processed currency.
Currency	The currency type of a transaction.
Reference Number	A 23-digit number generated by the product initiating the transaction. It is a number that the acquirer and the issuer can use to identify a transaction.

Field	Description
Acquirer Reference Number	An 11-digit number generated by the product initiating the transaction. It is available after the transaction is settled, and is a unique number that both the acquirer and the issuer can use to identify a transaction. For chargeback adjustments, the acquirer reference number is used as the deposit reference number. You can use this number to search both the Dispute History and <a href="#">Transactions</a> for the correlating dispute or initial transaction.
Purchase ID	The purchase ID, sometimes referred to as the invoice ID, is input by you at the time of a transaction. The value may appear on the cardholder statement and can be used for reconciliation purposes. For third-party payment gateway processing, the purchase ID is available when the transaction is settled. This value is system-generated when transactions are initiated by the <a href="#">Qualpay Recurring Billing</a> engine and <a href="#">Qualpay Invoicing</a> .
Authorization Code	A five or six-digit number generated by the Issuing Bank to validate a credit card whenever it is approved for the sale of a good or service.
Authorization Tran ID	Unique ID returned by the issuing bank for an electronically authorized transaction.
AVS Result	<a href="#">AVS result</a> received from the issuing bank at the time of the initial transaction.
CVV2 Result	<a href="#">CVV2 result</a> received from the issuing bank at the time of the initial transaction.
MOTO/eComm Ind	<p>The Mail-Order Telephone-Order (MOTO)/ e-Commerce indicator is sent with each transaction by the payment gateway, indicating to the card brands the type of card-not-present transaction. Below is the full list of indicators:</p> <ul style="list-style-type: none"> <li>0 - Card Present (not MOTO/e-Commerce)</li> <li>1 - One-time MOTO transaction</li> <li>2 - Recurring</li> <li>3 - Installment</li> <li>5 - Full 3D-Secure transaction</li> <li>6 - Merchant 3D-Secure transaction</li> <li>7 - e-Commerce channel encrypted (SSL).</li> </ul>

Field	Description
POS Entry Mode	A 2-digit code selected by the product initiating the transaction to inform the issuer about the way the credit card data was entered.
Foreign Card Ind	Foreign Card Indicator will show whether a credit card was issued in the merchant's country. The letter <i>F</i> will appear only when the card is foreign.
Merchant Reference	A value created and input by you at the time of the transaction; can be used for reconciliation purposes.
Payment Gateway ID	Only available when processing through <a href="#">Qualpay Virtual Terminal</a> , <a href="#">Qualpay Payment Gateway</a> , <a href="#">Qualpay Recurring Billing</a> , and <a href="#">Qualpay Invoicing</a> . The Payment Gateway ID uniquely identifies a transaction.

#### Related Cases

Field	Description
Control Number	The unique number associated with each dispute received. One transaction may receive multiple disputes.
Incoming Date	The date the card issuer initiates the dispute.
Type	The type of dispute.
Reason Code	Explains the reason for a dispute.
Account Number	Masked account number. The format for credit cards is 123456xxxxxx1234.
Acquirer Reference Number	An 11-digit number generated by the product initiating the transaction. The number is available when the transaction is settled. It is a unique number that both the acquirer and the issuer can use to identify a transaction. For chargeback adjustments, the acquirer reference number is used as the deposit reference number. You can use this number to search both the Dispute History and <a href="#">Transactions</a> for the correlating dispute or initial transaction respectively.
Amount	The amount that is being disputed (may be different from the original transaction amount).

#### **Section 4: Transaction Lifecycle Status Data: Adjustments tab**

Field	Description
Settle Date	The date the transaction settled.
Transaction Code	The Transaction Code identifies the reason for the adjustment: 9071 - Dispute/chargeback 9077 - Dispute/chargeback Reversal 9078- DDA (Direct Deposit Account) Adjustment



Field	Description
Description	<p>Description of adjustments:</p> <p><i>Chargeback</i></p> <p><i>Chargeback Reversal</i></p> <p><i>DDA (Direct Deposit Account) Adjustment</i></p> <p>Adjustments can either be debits or credits.</p>
Reference Number	<p>A unique number generated for each adjustment made to your deposit account. For disputes, this reference number is the acquirer reference number. You can use the acquirer reference number to search both the Dispute History and <a href="#">Transactions</a> for correlating dispute or initial transaction respectively.</p>
Amount	<p>The dollar value of the adjustment. The amount can either be debit or credit.</p>