

# Contacting Qualpay

Last Modified on 08/08/2022 4:17 pm PDT

Qualpay's Customer Support team is available Monday through Friday, 6 AM to 4 PM Pacific Time\*.  
Qualpay's Sales team is available Monday through Friday, 9 AM to 5 PM Pacific Time\*.

## Chat with us:

Customer Support Team: <https://www.qualpay.com/>

## Email us:

Customer Support Team: [support@qualpay.com](mailto:support@qualpay.com)

Sales Team: [sales@qualpay.com](mailto:sales@qualpay.com)

Risk Department: [risk@qualpay.com](mailto:risk@qualpay.com)

## Call us:

For the Customer Support Team: 1-844-282-0888<sup>1</sup>

For the Sales Team: 1-877-222-7677<sup>1</sup>

<sup>1</sup> outside of business hours, you can leave a voicemail.

*\*Qualpay offices are closed on the following Federally observed holidays:*

*New Year's Day*

*Martin Luther King, Jr. Day*

*Presidents Day*

*Memorial Day*

*Juneteenth*

*Independence Day (4th of July)*

*Labor Day*

*Columbus Day*

*Veterans Day*

*Thanksgiving Day*

*Christmas Day*

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